

messaging or media relations.



Social Media is Redefining Policing: Are you Prepared?

At some point we've all felt backed into a corner during a crisis and had trouble figuring out how to respond publicly - this 8-hour course gives you actionable techniques to craft Understanding Social Media your public messaging according to your agenda, rather than someone else's. There are no broad theories in this course – You'll see real-world examples of communication failures and successes, and take away sound strategies for preparing for and responding to media inquiries and press conferences. Our trainers will present their personal insights and experience (and lessons learned the hard way) for class discussion. Attendees can expect to take away actual tools and techniques that are universal to messaging and make you more comfortable handing public information on the fly. This course is perfect for PIO's, agency heads, command staff, digital communications teams, and anyone in

8 hour course \$169

Course Content:

What Moves Messaging Social Media & Policing Telling Your Dept's Story Social Media Strategy Advancing Your Objectives Identifying Hurdles Tools Tips & Techniques Identifying a Crisis Planning for a Crisis Damage Control Best Practices



Contact us about hosting one of our courses at your agency.

Opelika Police Department 501 S 10th Street Opelika, AL 36801 December 11th 2020 0800-1700

Hotels:

8 hours POST

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Hampton Inn & Suites Opelika - I-85 - Auburn Area 3000 Capps Way, Opelika, AL 36804

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