

# BLUESHIELD

## TACTICAL SYSTEMS



## Interpersonal Skills for Professional Law Enforcement

**Interpersonal Skills for Professional Law Enforcement**  
16 hours  
\$225

The rationale behind this 16 hour course is based upon the need of the average officer to improve their ability to interact with the public. By improving communication officers can reduce the likelihood of unnecessarily escalating situations, creating confusion between officers and the public, along with improving the public's confidence in the officer's abilities. The attending officers will have an improved appreciation of their ability to interact with the public through the lecture and interactive exercises. The officer will be able to participate in classroom discussion about improving communication and how the public's perception affects how professional they appear. This course will better prepare officers for interacting in a variety of environments.

**Course Content:**  
Styles of communication  
Improving intellect  
Proactive patrols  
Increasing productivity  
Decreasing citizen complaints  
Improving public interaction  
Tactics for public contacts  
Tips for allegations of racial profiling  
Leadership qualities



**Kaufman County Sheriff's Office**  
**Kaufman, TX**

**July 8<sup>th</sup> - 9<sup>th</sup> 2021**  
**0800 - 1700**

**Eligible for 16 hours TCOLE**

**League City Police Department**  
**League City, TX**

**August 19<sup>th</sup> - 20<sup>th</sup> 2021**  
**0800 - 1700**

**Eligible for 16 hours TCOLE**

**West Central IL Criminal Justice**  
**Council**  
**Jerseville, IL**

**August 30<sup>th</sup> - 31<sup>st</sup> 2021**  
**0800 - 1600**

**16 hours training**

**West Central IL Criminal Justice**  
**Council**  
**Quincy, IL**

**September 9<sup>th</sup> - 10<sup>th</sup> 2021**  
**0800 - 1600**

**16 hours training**

Training testimonials available at [Blueshieldtactical.com](http://Blueshieldtactical.com)  
Contact us about hosting one of our courses at your agency.

*Register today at*

*[Blueshieldtactical.com](http://Blueshieldtactical.com)*

*E-mail or call us at*

*[Blueshieldtactical@gmail.com](mailto:Blueshieldtactical@gmail.com)*

*(817) 501-6087*

