

# BLUESHIELD TACTICAL SYSTEMS



## Interpersonal Skills for Professional Law Enforcement

The rationale behind this 16 hour course is based upon the need of the average officer to improve their ability to interact with the public. By improving communication officers can reduce the likelihood of unnecessarily escalating situations, creating confusion between officers and the public, along with improving the public's confidence in the officer's abilities. The attending officers will have an improved appreciation of their ability to interact with the public through the lecture and interactive exercises. The officer will be able to participate in classroom discussion about improving communication and how the public's perception affects how professional they appear. This course will better prepare officers for interacting in a variety of environments.



Training testimonials available at [Blueshieldtactical.com](http://Blueshieldtactical.com)  
Contact us about hosting one of our courses at your agency.

*Register today at*

[Blueshieldtactical.com](http://Blueshieldtactical.com)

E-mail or call us at

[Blueshieldtactical@gmail.com](mailto:Blueshieldtactical@gmail.com)

(888) 970-4249

**Interpersonal Skills for Professional Law Enforcement**  
16 hours  
\$250

### **Course Content:**

- Styles of communication
- Improving intellect
- Proactive patrols
- Increasing productivity
- Decreasing citizen complaints
- Improving public interaction
- Tactics for public contacts
- Tips for allegations of racial profiling
- Leadership qualities

### **Georgetown Public Safety Operations and Training Center**

**3500 D.B. Wood Rd.**

**Georgetown, TX 78628**

**November 2<sup>nd</sup> - 3<sup>rd</sup> 2022**

**0800 - 1700**

**Eligible for 16 hours TCOLE credit**

### **West Central IL Criminal Justice Council - MTU 9**

**Training location: Jacksonville Regional**

**Training Facility**

**940 Hoagland Road**

**Jacksonville, IL 62650**

**March 6<sup>th</sup> - 7<sup>th</sup> 2023**

**0800 - 1700**

**16 Credit hours**

### **Collin College Law Enforcement Academy**

**3600 Redbud Boulevard**

**McKinney, TX 75069**

**March 20<sup>th</sup> - 21<sup>st</sup> 2023**

**0800 - 1700**

**Eligible for 16-hours TCOLE credit**

