

BLUESHIELD

TACTICAL SYSTEMS



Interpersonal Skills for Professional Law Enforcement

Interpersonal Skills for Professional Law Enforcement
16 hours
\$225

The rationale behind this 16 hour course is based upon the need of the average officer to improve their ability to interact with the public. By improving communication officers can reduce the likelihood of unnecessarily escalating situations, creating confusion between officers and the public, along with improving the public's confidence in the officer's abilities. The attending officers will have an improved appreciation of their ability to interact with the public through the lecture and interactive exercises. The officer will be able to participate in classroom discussion about improving communication and how the public's perception affects how professional they appear. This course will better prepare officers for interacting in a variety of environments.

Course Content:

Class Content:

- Styles of communication
- Improving intellect
- Proactive patrols
- Increasing productivity
- Decreasing citizen complaints
- Improving public interaction
- Tactics for public contacts
- Tips for allegations of racial profiling
- Leadership qualities



Hurst Police Department
825 Thousand Oaks Dr
Hurst, TX 76054

March 16th - 17th 2020
0800-1700
16 hours TCOLE

Topke Police Training Center
2722 SW Topeka Blvd
Topeka, KS 66611

March 26th - 27th 2020
0800-1700
16 hours POST

Training testimonials available at Blueshieldtactical.com
Contact us about hosting one of our courses at your agency.

Register today at

Blueshieldtactical.com

E-mail or call us at

Blueshieldtactical@gmail.com

(817) 501-6087

