

Blue Shield Tactical
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INTERPERSONAL SKILLS FOR PROFESSIONAL LAW ENFORCEMENT



\$250



Topeka, Kansas
September 12th - 13th, 2024
16 hours credit

The rationale behind creating this 16-hour interpersonal & communication skills training course for professional law enforcement was based upon the need of the average officer to improve their ability to interact with the public. By improving communication officers can reduce the likelihood of unnecessarily escalating situations, creating confusion between officers and the public, along with improving the public's confidence in the officer's abilities. Communication skills and professionalism for law enforcement based on leadership strategies training. The student will have an improved appreciation of their ability to interact with the public through the lecture and interactive exercises. The student will be able to participate in classroom discussions about improving communication and how the public's perception affects how professional they appear.

Course Content

- Primary styles of law enforcement communication.
- Paraphrasing
- Verbal communication skills
- Non-verbal communication
- Establish listening skills
- Displaying integrity
- Conducting proactive patrols
- Identifying tactics to improve citizen contacts

CONTACT US



888-970-4249



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