

## De-escalation Instructor Course

This course focuses on a real-world approach to communicating tactfully, which will allow you as an instructor to provide a baseline for your officers that will reduce liability, promote a professional image, build a rapport, and even save lives. This training is a hands on scenario based course that gets you as the instructor involved in classroom participation that will provide results. This instructor course delivers to you the necessary skills of persuasion that you can demonstrate to your officers. The course is a necessity for any law enforcement agency looking to expand on the ever changing expectations of communication. The strategies from this course will provide you with an effective blueprint to solve potentially unreceptive situations before they erupt. These are techniques every officer should have as a resource.



### Course Content:

- Promoting a professional image
- Building a rapport
- Reducing department liability
- Effecting behavior of others
- Understanding tactical communication
- Group scenarios
- Communication strategies
- Training material provided
- 24 hour instructor course
- 2 year certification

Cost: \$325.00 per student

**University of North Alabama East Campus**  
**Florence, AL**

**March 9<sup>th</sup> - 11<sup>th</sup> 2020**  
**0800-1700**  
**24 hours POST**

**North Mississippi Law Enforcement**  
**Training Center**  
**Tupelo, MS**

**April 22<sup>nd</sup> - 24<sup>th</sup> 2020**  
**0800-1700**  
**24 hours POST**

**Reno County Correctional Facility**  
**Hutchinson, KS**

**June 1<sup>st</sup> - 3<sup>rd</sup> 2020**  
**0800-1700**  
**24 hours POST**

**Washington County Sheriff's Office**  
**Fayetteville AR**

**August 31<sup>st</sup> - September 2<sup>nd</sup> 2020**  
**0800 - 1700**  
**24 hours POST**

**Terre Haute Police Department**  
**Terre Haute, IN**

**September 16<sup>th</sup> - 18<sup>th</sup> 2020**  
**0800-1700**  
**24 hours POST**



Officer course reviews available at [Blueshieldtactical.com](http://Blueshieldtactical.com)

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